

EMPLOYEE ASSISTANCE PROGRAM
Village on Park
2300 S. Park Street, Suite 111
(608) 266-6561

FAX: (608) 243-0189

www.cityofmadison.com/employee-assistance-program

Mission, Goals and Objectives

The mission of the City of Madison Employee Assistance Program (EAP) is to provide 24-hour personalized & culturally inclusive counseling, management consultation, resource referral, education, and trauma response for both work and personal problems. The services are free and always voluntary for staff, their family members and significant others, as well as retirees.

Our organization's most important assets are its employees and their health and overall wellbeing. We are committed to providing confidential services designed to help City employees prevent or resolve personal, family and workplace problems. We strive to create and support workplaces where individuals with diverse backgrounds and experiences can feel empowered and flourish in the organization.

Arlyn Gonzalez, EAP Manager

(608) 266-6561

Administers employee assistance and critical incident response programs. Provides confidential assistance to all City employees and their significant others with work or personal related problems and provides related training and consultation. Services include problem-solving, support, and information & referral to appropriate resources.

Tineisha Scott, EAP Specialist

(608) 266-6561

Provides confidential assistance to all City employees and their significant others with work or personal related problems and provides related training and consultation. Services include problem-solving, support, and information & referral to appropriate resources.

Brooke Vilella, EAP Specialist

(608) 266-6561

Provides confidential assistance to all City employees and their significant others with work or personal related problems and provides related training and consultation. Services include problem-solving, support, and information & referral to appropriate resources.

Tara Armstrong, Program Assistant - Confidential

(608) 266-6561

Provides administrative support for the program and serves as a first point of contact for those seeking assistance from an EAP Specialist.